



# WARRANTY

## LIMITED WARRANTY

BULLETPROOF IT, LLC ("BPI) warrants its Ballistic Resistant Equipment subject to the limitations set forth herein.

**This is a LIMITED WARRANTY and is the sole and exclusive warranty for BULLETPROOF IT, LLC Equipment. It shall not be expanded by any representation, description, course of dealing, trade usage, or otherwise.**

**What Does This Warranty Cover?** This Warranty covers the materials and workmanship of equipment purchased from BULLETPROOF IT, LLC, other than electronics, including but not limited to shields, hard armor plates, helmets, face shields, shin guards, blankets, outer carriers, certified and non certified "tested in accordance with" product. This warranty warrants that the equipment will be free from defects in material and workmanship for the period of time listed below.

**How Long Does The Coverage Last?** The material and workmanship of equipment is warranted to be free from defects for a period of Eighteen (18) months from date of purchase.

Ballistic performance of equipment and/or materials has been tested for ballistic performance at an NIJ-accredited laboratory. Equipment is warranted for ballistic resistant performance in accordance with applicable testing protocol for a period of 5 years/sixty (60) months after date of shipment.

Applicable test methods may include but are not limited to NIJ 0101.06 (Ballistic Resistance of Police Body Armor), NIJ STD-0106.01 (Ballistic Helmets), NIJ STD-0108.01 (Resistant Materials). Additional specifications, Special Threat protocols, International, "Tested In Accordance With" and "V50" standards and protocols may apply.

**All equipment returned to Bulletproof it, llc in a timely manner due to a material and/or workmanship defect claim may be repaired, upgraded, retrofit, refurbished or replaced at the sole discretion of BULLETPROOF IT, LLC *without charge to buyer.***

In the event that the original purchaser or owner believes there is a problem with the material or workmanship of the equipment and wish to make a warranty claim, the equipment should be removed from service immediately and returned to BULLETPROOF IT, LLC for inspection. If the alleged damage, as determined is in BULLETPROOF IT, LLC sole discretion, is determined to be a result of improper care, use, storage or misuse, the warranty is void and the owner is responsible for the repair or replacement costs of the equipment. Defective equipment will be repaired or replaced within a reasonable time and free of charge. In the event repair or replacement outside of the 18 month warranty is needed, equipment will be repaired or replaced on a prorated sales price basis to the original owner or buyer. The buyer in any case will be responsible for the cost of returning the equipment for inspection including ensuring that the equipment is shipped in proper protective packaging in keeping with standard commercial practices for freight and or postal shipments.

Equipment should be retired from active service at its specified expiration date, end of useful life/end of warranty, or if the equipment is damaged in any way. All ballistic resistant equipment should be retired from active service at five years or 60 months after buyer receives it. Contact BULLETPROOF IT, LLC at the end of the product service life to determine if expired equipment qualifies for certified destruction and/or recycling programs.

**What Does This Warranty Not Cover?** This warranty is subject to the proper use and care of the equipment. This warranty does not cover or apply to equipment that has been abused, subjected to un-authorized alteration, repair and/or service, intentional damage, improper storage, handling or exposure to harsh chemicals or solvents, direct prolonged exposure to sunlight, misuse, mishandling or use of the equipment in any manner other than for its intended purpose.



# WARRANTY

This warranty does not cover equipment that is not damaged as a result of a defect in material or workmanship for example damage to ballistic resistant equipment caused by a bullet fired in the line of duty is not covered. Electronic equipment is not covered under this Warranty. Electronic equipment will be covered by a separate warranty. Material and workmanship claims made more than eighteen (18) months after shipment from BULLETPROOF IT, LLC are not covered. Claims relating to ballistic resistance made more than sixty (60) months after shipment from BULLETPROOF IT, LLC are not covered.

Damage to protective edge trim on shields as a result of weapon racking, reloading, charging or cycling weapon slides against protective edge trim is not covered under the material and workmanship warranty claims.

Damage, cuts, gouges and/or scratches to Viewports caused by weapon slide/cycling impacts is not covered under the material and workmanship warranty claims.

BULLETPROOF IT, LLC Armor will provide the user or owner of the shield with an estimate of repair, refurbishment or replacement of viewports and edge trim with resultant weapon cycling damage.

## EQUIPMENT LIMITATIONS

Ballistic **resistant** equipment is intended to offer additional protection to certain areas of the body against certain threats when worn. Wearable and hand held armor is not bullet, stab, spike, knife or blast proof. There is no bullet resistance or protection in areas not covered by ballistic elements.

GEAR-UP™ When deploying shields the user is advised to wear additional ballistic resistant gear. When possible wear ballistic rated head protective helmets, ballistic protective eye wear, hearing protection, concealable or tactical protective body armor and/or rifle plates and extremity protection.

Ballistic resistant equipment will not defeat every threat profile and/or weapon configuration. Soft flexible armor inserts may be slash resistant, but not stab resistant to sharp pointed instruments such as ice picks or sharp edged blades.

## WARNING: ALWAYS REFER TO PRODUCT LABELING FOR BALLISTIC RESISTANT THREAT LEVELS AND USE AND CARE INSTRUCTIONS

Specially designed Armor Piercing and/or hyper-velocity projectiles commonly referred to as "Special Threats" pose a higher threat to certain ballistic resistant equipment and/or components. Ballistic resistant equipment may be ineffective against certain Special Threat rounds, instruments or objects.

Always use equipment that has the appropriate threat level protection for each particular situation. Soft flexible and rigid armor inserts such as hard trauma plates and shields in levels IIA, II and IIIA will be ineffective against bows & arrows, long gun carbines, rifles, rifle ammunition and/or projectiles unless otherwise specifically noted on product labeling. Appropriate hard armor level III and IV rifle resistant plate inserts or shields must be worn or used for resistance to long gun and/or rifle ammunition and weapons.

## WARNING: ALWAYS REFER TO PRODUCT LABELING FOR BALLISTIC RESISTANT THREAT LEVELS AND USE AND CARE INSTRUCTIONS

This warranty applies to the material and workmanship of the equipment ONLY. **Nothing herein warrants or guarantees any equipment or armor product to be bullet proof, stab proof or blast proof.**



# WARRANTY

This warranty shall be void if the equipment is found to have been misused (which includes ballistic or stab testing), abused, altered, stored improperly, cleaned improperly or used for purposes other than what it was intended.

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE FACE OF THIS LIMITED WARRANTY. THE COMPANY MAKES NO OTHER WARRANTIES, IN FACT OR IN LAW, INCLUDING BUT NOT LIMITED TO, ANY EXPRESS, IMPLIED, STATUTORY, IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY. TO THE EXTENT THAT THE APPLICABLE JURISDICTION LIMITS THE COMPANY'S ABILITY TO DISCLAIM ANY IMPLIED WARRANTIES, THIS DISCLAIMER SHALL BE EFFECTIVE TO THE MAXIMUM EXTENT PERMITTED.

## LIMITATIONS ON DAMAGES

IN THE EVENT THAT BULLETPROOF IT, LLC IS FOUND TO HAVE BREACHED ANY CONTRACT OR WARRANTY IN CONNECTION WITH THE EQUIPMENT PURCHASED FROM BULLETPROOF IT, LLC, THEN BUYER'S **SOLE AND EXCLUSIVE** REMEDY IS THE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS OR EQUIPMENT, OR REFUND OF THE PURCHASE PRICE IF THE EQUIPMENT OR PARTS CANNOT BE REPAIRED OR REPLACED. IN THE EVENT THAT THE PARTS OR EQUIPMENT CANNOT BE REPAIRED OR REPLACED, THEN BUYER'S DAMAGES SHALL BE LIMITED TO THE PURCHASE PRICE OF THE EQUIPMENT ONLY.

IN NO EVENT, SHALL THE COMPANY BE LIABLE FOR ANY PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES, ANTICIPATED OR LOST PROFITS, INCIDENTAL DAMAGES, LOSS OF TIME, OR OTHER INDIRECT LOSSES OR EXPENSES THAT ARISE FROM ANY CAUSE RELATING TO THE PRODUCT, REGARDLESS OF THE FORM OF THE ACTION, WHETHER IN TORT (INCLUDING NEGLIGENCE), CONTRACT, STRICT LIABILITY OR OTHERWISE, AND REGARDLESS OF WHETHER THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH CONSEQUENTIAL DAMAGES. TO THE EXTENT THAT THE APPLICABLE JURISDICTION LIMITS BLUERIDGE'S ABILITY TO LIMIT OR EXCLUDE DAMAGES, THIS EXCLUSION SHALL BE EFFECTIVE TO THE MAXIMUM EXTENT PERMITTED. SOME STATES MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURIDICITION TO JURISDICTION.

THE INFORMATION CONTAINED WITHIN USE AND CARE INSTRUCTIONS AND/OR WARRANTIES ARE BELEIVED TO BE CORRECT AT TIME OF PRINT AND TO THE BEST OF OUR KNOWLEDGE. BULLETPROOF IT, LLC RESERVES THE RIGHT TO MAKE CHANGES TO DESIGNS AND TO ANY AND ALL PARTS OF THIS USER MANUAL, WARRANTY, CATALOGS, TECHNICAL SUMMARIES IN HARD COPY OR ELECTRONIC PRINT MEDIA AT ANY TIME WITHOUT PRIOR NOTICE. UPDATES TO USE AND CARE INSTRUCTIONS AND/OR WARRANTIES MAY BE FOUND AT [WWW.BULLETPROOF-IT.COM](http://WWW.BULLETPROOF-IT.COM) WEBSITE.

For additional use, care and warranty related matters and/or updates please visit [www.bulletproof-it.com](http://www.bulletproof-it.com) or contact us at the email or phone number provided below.

**Contact: [Info@Bulletproof-it.com](mailto:Info@Bulletproof-it.com) or at 360-991-5365**